RESOLUTION NO. 2013-03

A RESOLUTION APPROVING TO AMEND THE MISSION STATEMENT AND ADOPT STATEMENTS OF VISION & GUIDING PRINCIPLES OF MASON TRANSIT AUTHORITY

WHEREAS, Mason Transit Authority first adopted its Mission Statement in 1992 and is now celebrating 20 years of providing public transit services in Mason County, Washington; and

WHEREAS, the current Mission Statement has served the agency well and is worthy of updating to move the agency into the future; and

WHEREAS, the Authority will also benefit from adopting Statements of Vision and Guiding Principles that, with the Mission Statement, provide the foundation, direction and path that will guide who we are and what we do; and

WHEREAS, the following Statements of Vision, Mission (as amended), and Guiding Principles have been carefully crafted by the employees of the Authority:

VISION

We serve people through world-class transit.

MISSION

We provide transportation choices that connect people, jobs, and community, increasing the quality of life in Mason County.

OUR GUIDING PRINCIPLES

We believe that public transportation and personal mobility are essential to the economic vitality, environmental stability and quality of life in Mason County.

Our core values guide our actions each day:

- > SERVICE EXCELLENCE: We go beyond the expectations of our customers and provide inspirational leadership to deliver safe, comfortable and reliable service; we see today's best service as our motivation to make tomorrow's even better.
- > SAFETY: We provide and enforce a safe and secure environment for our customers, community and teammates through awareness, consistent training, and allocation of resources.
- ➤ **PROFESSIONALISM:** We conduct our work with integrity, fiscal responsibility and transparency. We engage the community in our decision making by sharing information and encouraging public involvement.
- > TEAMWORK: We achieve our greatest success as a team. We embrace diversity, support each other and treat each other with respect, and use meaningful communication.

- > PARTNERSHIPS: We explore and build collaborative and healthy alliances to promote and advance our mission.
- > INNOVATION: We constantly explore ways to improve. We celebrate inspiration, creativity, initiative and courage in all things to promote a world-class customer service experience.

NOW, THEREFORE, BE IT RESOLVED THAT THE MASON TRANSIT AUTHORITY BOARD OF DIRECTORS HEREBY ADOPT THESE STATEMENTS OF VISION, MISSION AND GUIDING PRINCIPLES.

Adopted this 19th day of March, 2013.	
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Deborah Petersen, Chair	Mike Olsen, Vice Chair
John a Campbell	Herb Gerhardt, Authority Member
John Campbell, Authority Member	Rero Gernardi, Audiority Weinoci
Terri Jeffreys, Authority Member	Randy Neatherlin, Authority Member
Tim Sheldon, Authority Member	Gary Volk, Authority Member
Sadie Whitener	
Sadie Whitener, Authority Member	
APPROVED AS TO CONTENT: Brad Pat	terson, General Manager
APPROVED AS TO FORM:	Swaff
ATTEST:	N. Johnson, Legal Counsel DATE: 3/19/13
Christina Kramer, Acting Clerk of	